

Home and Community Care Support Services South East
**Accessibility for Ontarians with Disabilities Act
Annual Status Report 2022**

Home and Community Care Support Services South East has committed to providing an Annual Status Report as indicated in the multi-year accessibility plan, 2022-2027.

The annual status report will provide an update on the progress towards the plan goals and milestones. The points below summarize the key accomplishments this year:

- Annual review of [Accessibility for Ontarians with Disabilities Act, 2005](#) (AODA) policies and procedures completed
- Continued to incorporate accessibility design criteria when acquiring goods, services or facilities
- New hires completed mandatory AODA education on the Learning Management System
- Provided accessible communication formats to those who requested them
- Home and Community Care Support Services provincially ensure websites are compliant with WCAG 2.0 Level A and AA
- All job postings, interview invitations and confirmations continue to indicate that accommodations are available upon request
- Emergency response plans for staff who require them were put in place